



Ford of Europe GmbH
Ford Customer Service Division

Ford of Europe GmbH · P.O. Box 71 02 65 · D-50742 Köln

July 7th, 2014
Edsel-Ford-Strasse 2-14
Koeln-Merkenich
☎ (02 21) 90-0

Jaroslav Slezak
ZPV Roznov S.R.O.
Televizni 2614
Roznov pod Radhostem 756 64
Czech Republic

Subject: Q1 Award

Dear Mr Slezak,

We are pleased to inform you that **ZPV ROZNOV S.R.O.**, location code FX5YA, has met the requirements of Q1 effective July 1st, 2014.

To acknowledge this achievement, you will receive a Q1 plaque and flag, which we hope you will proudly display as a symbol of your accomplishment and dedication to quality.

We congratulate ZPV ROZNOV S.R.O. for this achievement and look forward to seeing the results of your efforts in the quality of the vehicles we produce.

Please extend our congratulations and appreciation to your employees, whose hard work was critical in enabling the Roznov facility to achieve Q1. We ask that you reinforce to all employees that Q1 is not the end of the road, but the first step toward continuous improvement in the quality of our products.

Sincerely,

Claus Peter Buschhoff
STA Manager FCSD-E

Klaus Heinen
European Purchasing Manager
FCSD-E